

## Pineview Gynecology Patient Portal User Agreement

Pineview Gynecology provides this site in partnership with MedInformatix® for the exclusive use of our established patients. The Patient Portal is designed to enhance patient-physician communications. All users must be established by a previous office visit.

We strive to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the Patient Portal, the user agrees to provide factual and correct information.

The Patient Portal can provide the following services:

- Medication refill and appointment requests.
- Communication of laboratory results from staff to patient.
- Review a patient's medical summary, medication list, treatment history and visitation dates.
- Limited communication regarding on-going treatment

The Patient Portal is not intended to provide internet based diagnostic medical services. Also, the following limitations apply:

- No internet based triage and treatment request. Diagnosis can only be made and treatment rendered after the patient schedules and **SEES** the Doctor.
- No Emergent communications or services.

The Patient Portal is provided as a courtesy to our patients. However, if abuse or negligent usage of Patient Portal persists, we reserve the right at our own discretion to terminate the Patient Portal offering, suspend user or modify services offered through the Patient Portal.

The Patient Portal is provided in partnership with MedInformatix, our EHR software vendor, who electronically houses the software. The data is on HIPAA compliant VPN with high level encryption that exceeds HIPAA standards. While we believe that the IT infrastructure and data are safe and secure, it does not guarantee that unforeseen, adverse events could occur.

All new and established patients have signed a HIPAA Agreement form and have been given a copy of our HIPAA policy. If you do not recall having signed the HIPAA Agreement form or need to reacquaint with our HIPAA policy, a printed copy will be provided for your review.

Once you have signed the Patient Portal Consent Agreement and have provided us with a legitimate e-mail address that is secure, you will be e-mailed, by our system, a unique user ID and password. You will then be able to use this information to access portions of your medical records and to communicate securely with our office. Keep your ID and password secure.

### Patient Acknowledgement and Agreement

I acknowledge that I have read and fully understand this consent form. I have been given the risks and benefits of Patient Portal and agree that I understand the risks associated with online communications between my physician and patient, and consent to the conditions outlined herein. I acknowledge that using the Patient Portal is entirely voluntary and will not impact the quality of care I receive from Pineview Gynecology should I decide against using the Patient Portal. In addition, I agree to adhere to the policies set forth herein, as well as any other instructions or guidelines that my physician may impose for online communications. I have been proactive about asking questions related to this consent agreement. All my questions have been answered with clarity.

---

**Print Patient Name**

**Email Address**

---

**Patient Signature**

**Date**